2019 MUSE Inspire Conference
Product Showcase Sessions

501 - FDB AlertSpace®
Presenter: Andrew Ventura
Organization: Augusta Health Care, Fishersville, Vermont
Scheduled: Wednesday May 29 at 1:30 pm

FDB AlertSpace® has new analytics functionality used to integrate your alert statistics into AlertSpace, allowing you to view the frequency of alerts as they occur in your system and customize related items as needed. This web-based solution can help your organization improve patient outcomes and clinician satisfaction by confidently making productive use of the most relevant alerts, customized to each organization's unique circumstances and clinician perspectives.

Andrew Ventura, Pharm.D, MBA, is a Pharmacy Informaticist at Augusta Health Care, based in Fishersville, VA.

502 - Headline: From Paper Surgical Consents to a Paperless MEDITECH Integrated & Tablet-Enabled Solution
Presenters: Cody Strate and Judy Steiner
Organizations: Access; Halifax Health, Daytona Beach, Florida
Scheduled: Wednesday May 29 at 3:30 pm

Halifax Health has achieved a paperless Registration process by leveraging Patient Electronic Signature technology that saves paper, increases efficiency in Registration throughput, reduces workload in HIM, and most importantly improves the patient experience. While eSignature technology has been a success in Registration the transfer of that success to the clinical care space possesses many challenges. Furthermore, there was no readily available "off-the-shelf" technology available for paperless clinical consents that would meet the needs of our providers and patients alike. In this session we will tell the story of our pathway to creating, implementing, and using MEDITECH integrated Surgical Consent forms on tablets. We will highlight the challenges paper created in the context of Surgical Consents, what we needed the eSignature technology to do to provide benefit to our clinicians. Finally, we will discuss what our paperless Surgical Consent processes look like today, and how they positively impact workflow, along with both the clinician and patient experience.

Cody Strate, VP, Strategy & Innovation has served at Access since 2002, and has helped numerous hospitals along in their paperless journey. Cody directly overseas the overall strategic direction of Access along with leading innovation efforts. This includes leading efforts with key

partners such as MEDITECH and Halifax to bring about the next generation of paperless solutions with a focus on Clinician and Patient experience. In addition to this Cody is an accomplished surfer, mountaineer, pilot, and is committed to one day solving a rubix cube without cheating.

Judy Steiner is the Director of Healthcare Information Systems (HCIS) for Halifax Health (HH) in Daytona Beach, Florida. Judy has been with Halifax Health since 2001, and prior to that she worked for Columbia Healthcare Corporation of America (HCA) as a Multi-Facility Director for Atlantic Medical Center and Peninsula Medical Center in Daytona Beach, Florida. Judy was elected to the MUSE Board of Directors in December 2018 and serves as a chair on the MUSE Membership Committee. Judy is using this opportunity to work with MEDITECH and MUSE to contribute her knowledge, experience, and skills to help others connect the dots in their organization on people, processes and technology. Judy holds a Masters in Healthcare Services Administration from the University of Central Florida, a Master's Certificate in Information Technology Project Management from George Washington University and several Certificates of completion from Harvard Business School. Judy served as The Joint Commission Project Manager for the Management of Information Team and achieved special "Leadership Recognition" in being Manager of the Year.

503 - PatientKeeper Doesn't Make Your EHR, We Make it Better – Especially for Physicians
Presenter: Andrew Robertson
Organization: PatientKeeper
Scheduled: Thursday May 30 at 9:00 am

In this Product Showcase, PatientKeeper will demonstrate how our provider-facing clinical and revenue cycle applications optimize your EHR, creating a comprehensive, instinctive work environment for physicians – fully integrated with MEDITECH and departmental systems – that streamlines users' workflow and alleviates the EHR-related frustrations shown to contribute to burnout.

As PatientKeeper's Senior Director of Technical Solutions, Andrew Robertson guides PatientKeeper customers through the technical needs assessment and evaluation process as they plan their purchase of PatientKeeper solutions. Robertson has been with PatientKeeper for 10 years in a variety of technical service and sales support roles. Prior to PatientKeeper, he was a co-founder and director of technology at ArcStream Solutions, and held software consulting and development positions at Fidelity Investments and Naviant Technology Solutions. Robertson holds a B.S. degree in business and computer science from Indiana University.

504 - ENGINUITY Clinical Decision Support Rulekits for MEDITECH 6.x/6.1+/EXPANSE
Presenters: Kelly Del Gaudio and Chris Neumann
Organizations: Galen Healthcare Solutions; Valley Health System, Ridgewood, New Jersey
Scheduled: Wednesday May 29 at 2:30 pm

In the era of value-based care and contracting, focusing on optimization strategies that improve quality is essential. Today we team up with Valley Health System to discuss how implementing ENGINUITY clinical decision support solutions addressed clinical quality measures (eCQMs) for VTE and how the same rule logic can be applied to increase quality metrics across the board.

This session will cover:
- How Valley Health reduced their blood clot rate and improved VTE Prophylaxis compliance by 14% in just three months.
- How to prevent alert fatigue and physician burnout through selectively presenting meaningful reminders in real time.
- Using rules to pull in previously documented data to reduce duplication, documentation time per patient, and enhance the EMR experience.
- The implementation of acknowledgement tracking to assist IT staff in helping users break bad workflow habits.
- Why rules are the most efficient and cost effective way to optimize your MEDITECH EMR.

Winner of the 2018 Health IT Practical Innovation Award, ENGINUITY is a rapidly deliverable clinical decision support solution that streamlines workflows, drives care, and automates documentation, resulting in both improved outcomes and substantial return of investment. A crowd-sourced solution developed for users of MEDITECH by users of MEDITECH, we are tackling your biggest frustrations one rule at a time. Bring your biggest rule brain busters for a Q&A with our dev team at the end of our session or swing by the Galen Healthcare booth 1214. As always, we promise to keep it informative, fun, and just a little nerdy.

Kelly Del Gaudio is the Principal Consultant for MEDITECH Services and Lead Designer and Developer of Galen ENGINUITY. She has over 14 years of experience working with MEDITECH products and has been writing rules to optimize the MEDITECH EMR for over a decade. Kelly was recently featured on the "HIT Like a Girl" podcast (which celebrates women in health IT) for her award winning solution to complex, everyday problems: ENGINUITY for MEDITECH. Follow her for updates on her optimization journey on twitter @ThatMTRulesGirl or @GalenENGINUITY.

Chris Neumann has been working with the Valley Health System for the last five years and in healthcare since 2005. Since the implementation of 6.14 in 2015 Chris has been the primary analyst for the Surveillance module along with the Bed Management and Environmental Services modules.

505 - Keys to Ransomware Survival: OpSus Recover with Cybercrisis Vault
Presenters: Jacob Wheeler and Rich Teich
Organizations: CloudWave; Interbit Data
Scheduled: Thursday May 30 at 1:45 pm

It is an uncomfortable truth in healthcare IT security that we cannot keep everyone out. Ransomware and malware attacks are increasing in frequency and continuously evolving in complexity. Persistent healthcare data is more valuable to us, and therefore more valuable to hackers, than any other kind of data. When access to this data is disrupted, it threatens patient safety, staff workflow, hospital liability and the bottom line. It is equally important to prepare for an inevitable attack as it is to prevent it. CloudWave's OpSus Recover combined with Interbit Data's NetSafe CyberCrisis Vault provides a comprehensive solution to respond to cyberattacks. With Recover you can quickly restore your critical MEDITECH systems with minimal data loss. The CyberCrisis Vault buys a hospital time to continue to care for patients until the system is restored or a hospital's disaster recovery plan is put into place. The Vault provides immediate access for clinicians to the most essential patient information such as eMAR, MPI, Census and forms via the NetSafe application so that your staff can continue to deliver care. Join Jacob Wheeler, Product Manager at CloudWave, and Rich Teich, Downtime Product Specialist at Interbit Data, to explore how OpSus Recover with CyberCrisis Vault can help you continue operations and restore data in the event of a worst-case scenario

Jacob Wheeler, Cloud Product Manager at CloudWave, manages the development, roadmap, lifecycle, marketing, and feature definition of new products and services. Responsible for CloudWave's growing suite of public, private, and hybrid cloud solutions, Jacob remains focused on the customer experience, working to understand what problems face healthcare IT users and helping to build services to meet these challenges.

Rich Teich has worked at Interbit Data since 2015. He is a Product Specialist with specific expertise with the NetSafe Downtime Solution. Rich has worked on implementations as well as part of the Interbit Data Technical Support team.

506 - Enhancing MEDITECH Availability with Zero Downtime Patching Services
Presenter: Matt Donahue
Organization: CloudWave
Scheduled: Friday May 31 at 9:00 am

As clinicians integrate EHR and EMR technology into their everyday workflow, hospitals operating MEDITECH applications are increasingly challenged to reduce or eliminate downtime incurred as a result of technical, operational, or security problems. As architect, implementer, and operator of over 300 MEDITECH environments of every possible version spanning on-premise private cloud, public cloud, and managed cloud services, CloudWave has a perspective on security and availability management grounded in daily operations and support.

CloudWave's CTO Matt Donahue will enhance your understanding of the sources of planned downtime in MEDITECH systems and provide an overview of how CloudWave can help hospitals reduce and eliminate downtime due to security incursions, system or technology failures, and software related issues. You'll learn how technical design best practices and defense-in-depth security techniques, combined with CloudWave's Zero Downtime Patching Service can maximize overall systems availability.

Matt Donahue, Chief Technology Officer at CloudWave, has been working with MEDITECH and their customers for more than 15 years across multiple roles, as both an end user customer at Saints Medical Center, and as service provider with JJWild, Perot Systems, Dell Services and CloudWave. Matt leads co-development efforts for CloudWave with MEDITECH and technology partners and is a frequent speaker on technology topics at MUSE events. Matt is working to redefine traditional back end infrastructure technologies used by hospitals to allow true adoption of cloud services and achieve an "always available from anywhere" architecture.

507 - Managing EHR Problem Lists for Effective Patient Care
Presenter: Deepak Pillai
Organization: IMO
Scheduled: Thursday May 30 at 10:00 am

As clinical, reporting, and interoperability use cases become more complex, the reliance on effective Problem Lists as a "source of truth" becomes even greater. Yet despite that, all too often Problem Lists are poorly maintained, with numerous erroneous entries, duplicate content, or expired and inaccurate data. This leads to not only unreliable information in the Problem List, but workflow challenges for physicians when trying to identify clinical relevance for a patient encounter, leading to potential patient safety risks, physician frustration, and inefficient care. Effective change management and stewardship principles, along with the right tools and features (for both data management and communication across caregivers), is essential to keeping a Problem List up-to-date. This session will discuss the pros and cons of various workflows and features/functionalities that can enable effective Problem List management, thereby improving patient care, workflow efficiency, and physician satisfaction. We'll also highlight new functionality on the horizon.

Deepak Pillai is an experienced physician leader committed to translating clinical client needs to solution offerings. He brings 15+ years of leadership and expertise in client services, solution development, and healthcare consulting with both large multinational firms as well as start-up ventures throughout the U.S. Deepak's areas of interest include patient safety and quality, physician workflow and efficiency, and healthcare IT. He has participated on various hospital board committees on patient safety and quality, as well as numerous speaking engagements throughout the U.S.

508 - Virtual Assistants in Healthcare Today and Tomorrow
Presenter: Mert Öz
Organization: Nuance
Scheduled: Thursday May 30 at 1:45 pm

Today a staggering 40% of a physician's time is spent on administrative work such as documentation. That's nearly two hours in the EHR for every one hour of direct patient care. But virtual voice assistants are a reality today and helping caregivers capture and retrieve high value patient information and improve workflow. In this product showcase, see how virtual assistant solutions with conversational AI capabilities accessible through mobile devices, laptops, desktops and our smart speaker interact naturally with the EHR.

You will learn:
- Why virtual assistants work well today, and what makes them different from systems of the past
- How virtual assistants greatly streamline how clinicians interact with the EHR, allowing more focus and eye contact on the patient
- How will virtual assistants evolve, and what can we expect from them in the future

Mert Öz is the Director, Product Management, Ambient Clinical Intelligence and Virtual Assistants.

509 - DoseTrac® Infusion Management Software
Presenter: Sarah Johnston
Organization: B. Braun Medical Inc.
Scheduled: Thursday May 30 at 2:45 pm

B. Braun Medical Inc., a leader in infusion therapy and pain management, develops, manufactures, and markets innovative medical products and services to the healthcare industry. Our Space Infusion Pumps have integrated with electronic health record (EHR) systems for AutoProgramming, AutoDocumentation, real-time location services (RTLS), and alarm management systems. For more information, contact us at 800-627-PUMP (7867) or visit us at www.BBraunUSA.com.

Sarah Johnston, MSN, RN-BC is a Master's prepared Nurse Informaticist and Clinical Integration Consultant at B. Braun Medical. Her background includes BMDI integration and BCMA integration implementations. Prior to starting her informatics career Sarah specialized in adult health infectious disease and critical care nursing.

510 - Can a Business Continuity System Double as a Provider Outreach tool? Yes it Can!
Presenter: Marianne Soucy
Organization: Summit Healthcare Services
Scheduled: Wednesday May 29 at 2:30 pm

Having a solution that helps clinicians provide efficient and informed patient care during a planned or unplanned downtime is a critical necessity for any hospital. But what if that same system could also be used outside of a downtime to improve provider and hospital communication at the same time? How could transitions of care be improved by seamless, secure, web-based patient record access?

Properly designed hospital-physician integration models can help augment community relationships, while reducing duplication of assets in communities and overall costs to payers, employers and patients.

Join us as we discuss the development, implementation and usage of our new web-based application that allows organizations to deliver real-time patient-specific data to its primary care partners regardless of EHR availability.

Topics to be covered include:
- Improve Communication Supports Transitions of Care for:
  - IT Staff
  - HIM Staff
  - Providers
- Conquering Downtime in a Web Enabled Platform
  - Securely distribute clinical documents and forms from any source system
  - Provide staff audited access to real-time and historical patient data

This presentation will be geared to all MEDITECH platforms and all MEDITECH end user types.

511 - Improve Patient Matching Easily and Accurately with an EMPI Ahead of the Curve
Presenter: Marianne Soucy and Chris Masci
Organization: Summit Healthcare Services
Scheduled: Thursday May 30 at 10:00 am

It is essential that providers have technology and processes in place, to discover that duplicate information is detected and rectified. Inaccurate patient matching has far reaching consequences throughout a healthcare organization; from revenue to patient safety to quality of care.

Patient identity errors cannot go unaddressed. Ensure you have a clean system with accurate data by using a comprehensive enterprise master patient index (EMPI) solution. Summit Healthcare has recently expanded their interoperability offering to include an EMPI, providing an even more overarching integration platform for hospital systems. During this session Summit Healthcare will unveil their latest solution, Summit EMPI, while educating the audience on:

- How misidentification can occur in a healthcare organization
- The clinical impact of patient misidentification
- Financial impacts of misidentification within healthcare organizations

This session will be presented with all MEDITECH platforms in mind.

512 - Experience the Next Generation of NICU Care with PediNotes
Presenter: Steven B. Spedale
Organization: Tecurologic
Scheduled: Wednesday May 29 at 1:30 pm

Join us as the PediNotes team demonstrates the utilization of Meditech' s interoperability to provide a new type of experience for the NICU clinician. PediNotes was developed in a Meditech facility and has been deployed in both a Client Server and Expanse environment. PediNotes' design reflects the natural process of how caregivers work, interact and communicate to provide a pediatric-focused end user experience. Electronic CPOE and documentation for neonatal/pediatric patients and maternal consultations are created and integrated within Meditech. PediNotes provides neonatal and pediatric specific functionality including nutrition and medication formularies, growth charts, respiratory management, subspecialty support, real-time lab notifications and alerts, and in-program physician billing with custom billing rules.   Data tracking of clinical events includes apnea, bradycardia, NAS scores and Infant-Driven Feeding. PediAnalytics provides in-program real-time data analytics and warehousing for creation of dashboards and reports as well as data extraction to the Vermont Oxford Network. PediNotes Mobile incorporates laboratory review and acknowledgement, verbal order and note review/signature, clinical photography and videography.

Steven B. Spedale, MD FAAP is a practicing board-certified neonatologist and pediatrician. He is the founder and president of InfaMedics, a neonatology practice based in Baton Rouge, Louisiana caring for over 3600 preterm and term infants each year. In 2007, he launched Tecurologic, a software development company and the parent company of PediNotes.

513 - Protect Your MEDITECH Uptime by Preventing the FAL (File Attribute List) Growth Issue with Condusiv's V-locity Software
Presenter: Debbie Timmer
Organization: Condusiv Technologies
Scheduled: Thursday May 30 at 9:00 am

Hear from Providence Saint Joseph Health System's Client Applications Engineer, Debbie Timmer, why they chose V-locity for their 400 servers and how V-locity is critical to maintaining uptime and optimum performance for top-notch patient care. MEDITECH requires 5x/6x customers to implement a fragmentation remediation plan in order to prevent unscheduled downtime due to excessive NTFS fragmentation. This can cause two problems (1) Sluggish EHR performance (2) risk of application failure or critical downtime as soon as the File Attribute List (FAL) reaches its size limit, a Windows File system limitation. MEDITECH recommends customers use Condusiv's V-locity.
– Understand how severe fragmentation within MEDITECH creates downtime risk and impacts performance
– Hear about Condusiv's proprietary MediWrite™ engine - the industry's only tool for stemming File Attribute List (FAL) growth to avoid downtime
– Hear how fragmentation issues can be solved proactively without "defragging"
– Hear how Providence Saint Joseph Health System doubled their EHR performance while eliminating downtime risk

Debbie Timmer's current role is as a Client Applications Engineer at Providence Saint Joseph Health System. She is a 20-year veteran of running MEDITECH systems and six years ago implemented V-locity across the SJHS (Saint Joseph Health Systems) MEDITECH environment in 2014. She's managed three generations of V-locity releases and currently has V-locity 7 deployed to her environment and 400 servers including all MEDITECH Datawarehouse (File, Transaction, Scanning and Archive and Data Repository servers) and Compute Servers (Background, Application, Print, and Proxy servers) and has first-hand experience with utilizing Condusiv's exclusive FAL consolidation tool for FAL remediation on severs that were at risk for downtime due to the FAL size growing too large.

514 - Overcoming Barriers to Medication Non-Adherence
Presenters: Kevin Ryder and Bill Salemi
Organization: DrFirst
Scheduled: Thursday May 30 at 3:45 pm

Come join DrFirst as we review how to overcome barriers to medication non-adherence by understanding price transparency within the MEDITECH environment. We will review a use case scenario and clinical strategies to promote medication adherence within your facility (including in-workflow PDMP check, drug cost check, real-time benefit check, and electronic prior authorizations).

Kevin Ryder, Sr. Director of Account Management, DrFirst, joined DrFirst in January 2010, as a member of the Account Management team. Prior to joining DrFirst, Kevin held various roles in sales, marketing, and operations within hospitality and trade associations. Kevin currently oversees the Regional and Enterprise Account Management teams.

Bill Salemi, Director of Account Management, DrFirst, has over 25 years of experience in healthcare technology as a Project Manager, IT Director and spent the last three years employed with DrFirst. His previous experiences also include working as a pharmacy technician along with for-profit and non-profit hospitals in pharmacy and clinical informatics. Bill has spent most of the past three years working as Engagement Manager under the IN Group, but recently has begun working with the Enterprise Account Management team.

515 - Next Generation Patient Self Registration and Check In
Presenter: Doug Fallon
Organization: Vecna
Scheduled: Thursday May 30 at 2:45 pm

With the continued consumerization of healthcare patients are looking to their providers for flexibility and convenience in where and when they prepare for an appointment. Join the Vecna team as we demonstrate how The Vecna Patient Self Service system integrated with the MEDITECH EHR system automates and streamlines patient check in from appointment made to care received.

Vecna's Intelligent Data Exchange Agent (IDEA™) securely connects through a bidirectional HL7 sync to the MEDITECH EHR system. The integration syncs services such as scheduling, billing and document management. Vecna can also support multiple integration channels to accommodate sites with third party health information technology systems. Implementation can be configured to meet your existing business workflow across modules such as bill pay, insurance eligibility and demographics. Integration with the MEDITECH EHR enhances patient

workflow and experience through anywhere, anytime on any device online patient pre-registration, tablet or kiosk express check in onsite, payment collections and online form capture. In addition, the system provides waiting room patient flow management through a robust administrative tool for staff efficiency. Come see where patient satisfaction intersections with provider operational efficiency.

Doug Fallon is the Vice President of Sales and Marketing of Vecna's Patient Solutions Commercial business unit. Doug is a strategic senior executive with an exemplary record of over 27 years in leading various divisions and business units within the IT services and outsourcing industry. Prior to joining Vecna, Doug held several executive leadership positions in global technology companies including Cognizant Technology Solutions, Zensar Technologies, Inc. Infinite Computer Solutions, Lionbridge Technologies and Patni Computer Solutions. He holds a BS degree in Business Administration from Plymouth State University. Doug can be reached at doug.fallon@vecna.com.

516 - Implementing Registration Solutions with Expanse
Presenter: Maggie Pena
Organization: FormFast
Scheduled: Thursday May 30 at 3:45 pm

What are the considerations a health system should consider with regards to optimizing the registration process when implementing MEDITECH Expanse EHR? This session will focus on the planning steps, technology required and implementation planning surrounding paperless registration for Expanse users. The role of patient pre-registration and self-registration on-site will also be covered during the presentation.

Maggie Pena is Vice President of Services for FormFast, the leading provider of electronic signature and forms for health systems. She is Responsible for the overall leadership, management and strategic direction of the Client Services Team. Her organization is comprised of Professional Services, Services Operations, Product Support and Customer Success, the position serves as the executive level leadership for the delivery of all software implementation, consulting services, client relationships, satisfaction and overall client success.

Prior to FormFast, Maggie held IT leadership roles at Doctor's Hospital at Renaissance; Edinburg, TX and Texas State Bank. She is a member of College of Healthcare Information Management Executives (CHIME), Healthcare Information and Management Systems Society (HIMSS) and The Association for Forms and Business Process Professionals (BFMA).

Maggie has both her MBA and Bachelors in Computer Information Systems from the University of Texas-Pan American. She volunteers extensively as a mentor for various education and IT organizations in southern Texas.

517 - Transforming Healthcare with High Performance Data and AI Architecture
Presenter: Dave Taylor
Organization: IBM
Scheduled: Friday May 31 at 9:00 am

Rapid advancements in AI technologies are disrupting healthcare faster than most industry experts anticipated, changing the playing field for discovery, diagnosis and treatments. While AI holds a great promise to derive beneficial medical insights and advance precision medicine, the associated IT requirements for speed, flexibility, scalability, and advanced data management disciplines are still beyond the current capacity of many healthcare and life sciences organizations. In this session we will discuss how to rapidly deploy an optimized and supported platform for AI workloads and other industry-specific applications like genomics, imaging and EHR, with high performance storage and software-defined infrastructure that will allow you to simplify deployment, administration and management and achieve faster time to insights. Join our session to learn about world class organizations that are accelerating discoveries and improving personalized care with underlying data solutions that maximize efficiency of the overall data pipeline, optimize the performance of workloads and leverage cloud to ensure the highest levels of data availability, reliability and compliance.

Dave Taylor, Portfolio Executive Architect, Cloud Storage and Software Defined Storage Solutions, IBM, has more than 40 years of solid background in the IT business. He specializes in hardware design, Deep Archive Disaster Recovery strategies. He is prominently respected in his leadership as the Portfolio Executive Architect for Cloud Storage and Software Defined Storage Solutions at IBM.

518 - Care Collaboration in the Patient's Healthcare Journey
Presenters: Michael Thompson and Lauren Small
Organization: DrFirst; Frederick Memorial Hospital, Frederick Maryland
Scheduled: Wednesday May 29 at 3:30 pm

Medical errors are the third leading cause of death in the United States. According to the Joint Commission, 67% of medical errors are caused by breakdowns in communication. Come hear from one of your fellow MEDITECH users on how Backline, the secure messaging platform by DrFirst, helped put a stop to inadvertent PHI sharing, saved lives, and much more. We will also show a live demonstration of Backline, and share real use case scenarios.

Michael Thompson, RN, BSN, Clinical Sales Consultant, has been in in healthcare since 2002. Michael is presently an Emergency/Intensive Care Registered Nurse for over 14 years, and has been with DrFirst for over 2.5 years. Michael started his clinical nursing career in emergency medicine, working in Iowa, Texas, Hawaii, Illinois, and Tennessee. He then went on to do clinical consulting in the medication management field, with emphasis on workflow design. Michael

then joined DrFirst enterprise team, directly reporting to the COO, in 2017. He supports the sales division in obtainment of opportunities, incorporating product, market need and client workflow design necessity. Michael continues to work in the ED in his hometown of Nashville, TN, and full time with DrFirst as a Clinical Solutions Consultant.

Lauren Small, RN, BSN has been in healthcare since 1996. She joined Frederick Memorial Hospital in 2000 as a Pediatric RN and in 2001, joined the IT Department, when FMH started their journey to move clinical documentation from paper to MEDITECH. She is currently the IT Director of Applications, overseeing both the clinical and the business/financial applications. FMH is currently on MEDITECH 6.15, moving to Expanse in early 2020.